

TERMS AND CONDITIONS



**TENDULKAR MIDDLESEX
GLOBAL ACADEMY**

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1. Tendulkar Middlesex Global Academy (TMGA) Camps operate under Tendulkar Middlesex Global Academy Ltd
2. All applications for participants attending the TMGA Camps shall be made using the appropriate booking form. Booking form can be found at:
www.tendulkarmga.com/book-here
3. By making payment and clicking that you agree to the terms and conditions on the online form, you hereby agree, understand and abide by these terms and conditions.
4. Following receipt of your booking form and payment, Tendulkar Middlesex Global Academy will send you an email to confirm your booking. We have a restricted number of places for each camp. If you have signed up after the camp has been fully subscribed, we will place you on a waiting list operated on a first come first served basis.
5. To secure your place, you must complete the booking form. Your place will be confirmed after you have completed the booking form and payment has been made. An essential information form about the player attending, which is required for camp organisation, will be sent prior to the camp.
6. To apply for a cancellation/refund, please email enquiries@tendulkarmga.com with the name of the child and the course dates you wish to cancel. A member of staff from Tendulkar Middlesex Global Academy will contact you to confirm the cancellation and organise a refund, where applicable. A cooling off period is provided within 48 hours of form completion.

Cancellations are subject to the following terms:

- Two weeks prior to the camp commencing, 14 days before the start of the camp you have signed up for – 50% refund.
- Less than Two weeks prior to camp, 13 days or less, prior to the start of the camp you have signed up for - No refund.
- Any additional refunds will be at the discretion of TMGA.



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7. We reserve the right to cancel at any time under extenuating circumstances (Including Covid - 19) . No credit days will be issued however any refunds will be at the discretion of TMGA.
8. Injury/Illness and Covid Symptoms*: In the case of any participant missing sessions due to injury or sickness, refunds, up to a maximum of 10% of the amount missed will be granted. If you or someone in your household displays symptoms of Covid -19, refunds will be at the discretion of TMGA.

* Please note that refunds or transfers to be issued due to injury or sickness need to be supported by an official doctor's certificate confirming that the participants physical health is no longer suitable to take part in the remaining sessions.
9. TMGA reserves the right to modify a programme due to adverse weather conditions, or other extenuating circumstances. If you decide to not attend on any day that is affected by rain, you will not receive a refund.
10. For complaints procedures please see: www.tendulkarmga.com/policies
11. By making payment and completing the booking form, you confirm that you have the parent responsibility or legal guardianship of the child registered within the booking form (where required by law for people under the age of 18):
 - You have read and accept all of our terms and conditions.
 - You accept that the player will need to take their own responsibility for administering medication. In the event of a medical emergency, care will be provided by TMGA trained first aiders or medical professionals where appropriate.
 - Medical consent will be explicitly required and will be requested on the consent forms that need to be returned, signed, before the start of the camp.
 - We have the ability to refuse entry and offer a full refund for players who we are unable to be cared for appropriately through the camp experience by TMGA.
12. You consent that we may call upon emergency medical advice for your child if an incident requires it.
13. You accept that there is an inherent risk of injury in our cricket programme.
14. You consent to trained first aid personnel caring for your child in the event of an accident or medical emergency.
15. All participants are required to bring enough of their own food and drink with refillable bottle to provide energy throughout each day. No nuts allowed in own food in any form.



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16. All information contained on completed booking forms will be treated in confidence by TMGA in accordance with the Data Protection Act 1998 and GDPR compliance 2021.
17. Booking enquiries can be made by email at: enquiries@tendulkarmga.com. However please be aware there is a comprehensive field of answers to most common questions found at www.tendulkarmga.com/faqs
18. All bookings are personal to the player named on the form and are non-transferrable. Price is inclusive of VAT.
19. If you are eligible for more than one discount code, please apply the code with the biggest saving to you. As only one discount code is accepted per purchase.
20. TMGA reserves the right to change camp attendance fees and apply bursary reductions as appropriate. Wherever possible reasonable notice will be given. Bursary places are granted at TMGA discretion.
21. Middlesex Cricket pathway players are deemed as being involved in the pathway if; the player is involved in 2020/21 Regional Training Centre - Winter Programmes, 2021 Summer Regional team representation up to Elite Player Group inclusion (inclusive of 2021 County Age Group representation).
22. Loss, Damage and Personal Injury. The participant will be fully responsible for all personal property brought onto the premises and shall indemnify TMGA from any loss or damage to property including property of TMGA, which occurs during the camp.
23. Policies are shared online, and forwarded to the participant's parents/legal guardians, and Consent will be requested after the process has been completed. Consent needs to be returned in hard copies, signed by parent/legal guardian and dated, before TMGA accept responsibility of the player on the first morning. Players who arrive without a signed hard copy consent form, will not be able to participate and no refund will be given.
24. You will be asked to signed an explicit consent form for the use of imagery. Content will be to adhere to the photography and videoing policy to use the image in one or more of the following ways:
 - Publication in prospectuses and other promotional material.
 - Publication as part of an advertisement.



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- Publication as part of a media release.
- Publication on the TMGA or Middlesex Cricket websites.
- As an aid for coaching and analysis for player's development

24. If you wish to not consent to any of our policies please contact:
enquiries@tendulkarmga.com

25. TMGA reserve the right to amend any notes contained within the Terms and Conditions or Policies where and when necessary. Notices will be displayed informing users of the changes.

26. COVID SAFETY ON CAMP

The welfare and safety of all players and staff on our camps is at the centre of everything we do. That is why, in conjunction with our venue and coaching partners, we are continually reviewing our operational processes and procedures against national and local guidance to ensure that we will be able to provide a safe and secure environment for everyone involved in our programmes.

The below protocols and procedures are based on the current guidance at the time of writing. We will continue to review our procedures in line with this road map and the government guidance that will be released throughout this process.

There will be full refund provided if we have to cancel the camp. If we do update our T&Cs before the camp, we will update you.

If you have any questions concerning any points raised above, please contact:

enquiries@tendulkarmga.com

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